

| Macquarie Mobile International Roaming Guide 2008*

Here are a few simple tips you should take to ensure you get the most out from Macquarie Roaming

- Step 1** Check the country and the city you are travelling to has roaming coverage
- Step 2** Arrange for the international roaming service to be activated. Ring Macquarie Assist who will help – 1800 789 999 (Option 3)
- Step 3** When you arrive, turn on your mobile phone. If within 30 seconds a carrier partners name does not appear on the handset, use your menu to scroll to Settings, select phone settings and under 'Network Selection' – select manual. A choice of networks will come up, select the one you want. You now will have access to make and receive calls from your mobile.

Making Calls

Local calls

To make a local call within the country you are visiting, dial the local number.

National calls

To make a national call within the country you are visiting dial the area code and then the number.

International

To make an international call dial the + symbol, then the country code, area code and number. By pressing + you should automatically dial the international access code for any country you are in. Remember to drop the 0 when dialing back to Australia Eg. If calling an Australian mobile number just dial +614XX and then the rest of the number if dialing a number in Sydney just dial +612 and then the rest of the local number.

Receiving Calls

Caller from Australia will simply need to dial your Australian mobile number.

Calls from Overseas (including the country you are in) will still need to call you as if you were in Australia.

Voicemail

A handy tip is to set up your voicemail as an unconditional diversion then you only need to make one call through to voicemail to access your messages.

How do I change the diversions set up on my phone?

By dialling **1212**** from your handset, all calls will be diverted to your voice mailbox.

An all calls diversion can be cancelled by dialling **1213**** from your handset.

By dialling **1211**** from your handset the 3 conditional diversions, which are set up at the point of connection, will be re-activated.

How do I retrieve my messages?

You can use your Macquarie Mobile services on many networks around the world, just like you do at home - voicemail, Customer Care, Directory Assistance and 123.

On many Networks, your short code numbers remain the same. For example,

- 121 for Voicemail (or +61 414 121 121)
- 1223 for Directory Assistance (+61 414 123 123)
- 123 to answer all your questions (or +61 414 123 123)

Can I set up my voicemail so it calls me with my messages while overseas?

Yes, if you want a ring alert notification of a message being left in your mailbox, you can activate a text notification service by dialling **1219**** from your handset. This text alert will leave an envelope on your handset screen when you have a message. If you want to revert to the TXT alert dial **1218**** from your handset. Please note that the **121** short dial code will only operate overseas in some countries whilst you are roaming. For all other countries you will have to dial **0414 121 121** and enter your mobile number and security code.

You can also pick up your voicemail messages remotely from anywhere in the world. Just dial your own mobile number from any phone service. Then dial **9** during the greeting. You will then be asked to enter your voicemail box security code. The default security code for your mailbox is **3333**. Your messages will then be played for you.

** Please note that these short dial codes will not work overseas.

Which countries and networks do the short dialing codes work from?

Country	Available Network to Use familiar short codes
Albania	Vodafone Albania
Argentina	AMX Argentina S.A.
Austria	Mobilkom Austria AG (A1) Tele.ring T-Mobile Netherlands
Azerbaijan	Azercell Telecom
Bahrain	MTC Vodafone Bahrain
Brazil	Claro TNL PCS S.A (Oi)
Bulgaria	Mobiltel EAD (M-Tel BG)
Canada	Microcell Telecommunications Rogers Wireless
China	China Mobile
Croatia	T-Mobile Croatia VIPnet
Cyprus	Cyprus Telecommunications
Czech Republic	Vodafone Czech Republic
Dominican Republic	Orange Dominica
Ecuador	Conecel
Egypt.	Vodafone Egypt
Estonia	Elisa Estonia
Fiji	Vodafone Fiji
Finland.	Elisa Finland
France	SFR (covers Monaco, same rates)
Germany.	O2 Vodafone Germany
Greece	Vodafone Greece
Guatemala	Claro
Hong Kong	Hong Kong CSL Orange
Hungary	Vodafone Hungary
Iceland	Vodafone Iceland
Indonesia.	PT Telekomunikasi Selular (TELKOMSEL)
Ireland	Vodafone Ireland
Isle of Man	Manx Telecom (Pronto)
Israel	Cellcom Israel (covers Liberia) Orange
Italy.	Vodafone Italy
Japan	SoftBank Mobile Corp

Kenya	Safaricom
Madagascar	Madacom (Celtel)
Malta	Vodafone Malta
New Zealand	Vodafone New Zealand
Portugal	Vodafone Portugal
Romania	Vodafone Romania
Russia	OJSC Uralsvyazinform
Singapore.	MobileOne
Slovenia	Si. Mobil
South Africa	Vodacom
Spain	Vodafone Spain
Sweden	Telenor Sverige AB
Thailand.	DTAC
Timor-Leste (East-Timor)	Timor Telecom
Turkey.	Turkcell Iletisim Hizmetleri A.S.
United Arab Emirates (UAE)	DU
Uruguay	CTI Movil
USA.	Nextel
Uzbekistan.	Unitel LLC
Vietnam	Vietnam Telecom Services

Where can I use Mobile Data Services whilst overseas?

If you have a compatible handset, you can also use our mobile 3G or HSPA broadband services such as web browsing, e-mail and MMS, your BlackBerry or Data Card or USB Broadband Modem device.

Country	Network	GPRS roaming	3G Roaming	3G broadband Roaming (HSPA)
Anguilla	Cable & Wireless	Yes		
Antigua & Barbuda	Cable & Wireless	Yes		
Argentina	Telecom Personal S.A	Yes		
Austria	Mobilkom Austria AG (A1)	Yes	Yes	Yes
Barbados	Cable & Wireless	Yes		
Belgium	Proximus	Yes	Yes	Yes
Brazil	Claro	Yes		

Canada	Rogers Wireless	Yes	Yes	
Canada	Fido	Yes	Yes	
Cayman Islands	Cable & Wireless	Yes		
Chile	Entel Telefonía Móvil	Yes		
China	China Mobile	Yes		
Croatia	Vipnet	Yes	No	
Cyprus	Cytmobile-Vodafone	Yes		
Czech Republic	Telefonica O2 (EUROTEL)	Yes		
Czech Republic	Vodafone Czech Republic	Yes		
Denmark	Sonofon	Yes		
Denmark	TDC Mobil	Yes		
Dominica	Cable & Wireless	Yes		
Egypt	Vodafone Egypt	Yes	Yes	
Estonia	Elisa Estonia	Yes		
Fiji	Vodafone	Yes		
Finland	Elisa Finland	Yes		
France	SFR	Yes	Yes	Yes
Germany	Vodafone Germany	Yes	Yes	Yes
Germany	O2	Yes		
Germany	T - Mobile	Yes	No	
Greece	Vodafone Greece	Yes	Yes	Yes
Grenada	Cable & Wireless	Yes		
Hong Kong	China Mobile Peoples Telephone (PEOPLES)	Yes		
Hong Kong	Hong Kong CSL	Yes		
Hong Kong	SmarTone Vodafone	Yes	Yes	Yes
Hong Kong	Sunday	Yes		
Hungary	Vodafone Hungary	Yes		
Iceland	Siminn	Yes		
Iceland	Vodafone Iceland	Yes		
India	Airtel Bharti	Yes	No	

India	Vodafone Essar	Yes		
Indonesia	PT Indonesian Satellite (INDOSAT)	Yes		
Indonesia	XL	Yes		
Ireland	Vodafone Ireland	Yes	Yes	Yes
Israel	Cellcom	Yes	Yes	
Italy	Wind	Yes		
Italy	Vodafone Italy	Yes	Yes	Yes
Jamaica	Cable & Wireless	Yes		
Japan	SoftBank Mobile Corp	No	Yes	Yes
Jordan	Jordan Mobile Telephone (Fastlink)	Yes		
Korea	KTF	Yes	Yes	
Kuwait	MTC	Yes		
Liechtenstein	Swisscom Mobile	Yes		
Luxembourg	Lux GSM	Yes		
Macau	SmarTone Vodafone	Yes		
Malaysia	Celcom	Yes	Yes	Yes
Malaysia	Digi Telecom	Yes		
Malaysia	Maxis Communications (MMS & MB)	Yes	Yes	
Malta	Vodafone Malta	Yes		
Mexico	Telcel Mexico	Yes		
Monaco	SFR	Yes	Yes	Yes
Montserrat	Cable & Wireless	Yes		
Netherlands	Vodafone Netherlands	Yes	Yes	Yes
New Zealand	Vodafone New Zealand	Yes	Yes	Yes
Norway	Netcom	Yes		
Pakistan	Pakistan Telecommunication (Ufone)	Yes		
Philippines	Globe Telecom	Yes		
Philippines	Smart Communications (SMART Gold)	Yes	Yes	

Poland	Polkomtel	Yes	Yes	
Poland	Polska Telefonia (Era)	Yes		
Portugal	Vodafone Portugal	Yes	Yes	Yes
Romania	Vodafone	Yes		
Russia	Mobile TeleSystems (MTS)	Yes		
Russia	OJSC VimpelCom (Beeline)	Yes		
San Marino	Vodafone Italy	Yes	Yes	Yes
Singapore	Mobile One	Yes	Yes	Yes
Singapore	Singtel	Yes	Yes	
Singapore	Starhub Mobile	Yes		
Slovak Republic	T Mobile	Yes		
Slovenia	Si Mobil	Yes		
South Africa	Vodacom	Yes	Yes	Yes
Spain	Vodafone Spain	Yes	Yes	
Sri Lanka	Dialog Telekom	Yes		
St. Kitts & Nevis	Cable & Wireless	Yes		
St. Lucia	Cable & Wireless	Yes		
St. Vincent & the Grenadines	Cable & Wireless	Yes		
Sweden	Telenor Sverige AB	Yes	Yes	
Switzerland	Swisscom Mobile	Yes	Yes	
Taiwan	Chunghwa Telecom	Yes		
Taiwan	Far EastTone Telecommunications	Yes	Yes	
Taiwan	Taiwan Mobile	Yes	Yes	
Thailand	Advanced Info Service (AIS)	Yes		
Thailand	Total Access Communications (DTAC)	Yes		
Turkey	Vodafone Telekomunikasyon	Yes		
Turkey	Turkcell	Yes		
Turks & Caicos	Cable & Wireless	Yes		
UAE	Emirates Telecom Corp	Yes	Yes	

	(ETISALAT)				
UK	Hutchison		Yes		
UK	O2	Yes			
UK	Vodafone UK	Yes	Yes	Yes	
UK	T – Mobile	Yes			
UK	Orange				
USA	AT&T	Yes			
USA	T – Mobile	Yes			
Vatican City	Vodafone Italy	Yes	Yes	Yes	
Vietnam	Vinaphone	Yes			

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* The information in this document is current as at [21] July 2008.