

Unparalleled flexibility and control – efficiently manage your mobile fleet as they work.

macquarie  
TELECOM



# FleetView

visibility. control. efficiency.

## | What is Macquarie Telecom FleetView?

FleetView is Macquarie Telecom's online mobile fleet management and reporting system.

With access to real-time information, you control your fleet's expenditure, usage, mobile inventory and cost centre allocation. You also control the types of calls (business and personal) that can be made.

Not only do you save on call costs, but you make administration and reporting more efficient, helping to significantly reduce the total cost of your mobile fleet.

Sophisticated yet simple to use, FleetView gives you control of all cost levers and management options, ensuring business mobile usage policy is applied, reducing your expenditure and preventing unwanted cost escalation.

Administration is made easy with account profiles, cost allocation, exception reporting, alerts and orders all managed from one central point.

A comprehensive suite of reporting options gives you a clear view of your mobile usage whether at company, department or even individual user level.

Detailed exception reporting allows you to quickly identify any preventative or remedial action required.

FleetView asset tracking and procurement gives you control of your mobile fleet and the confidence of knowing exactly what devices you have and who has responsibility for them.

“FleetView has automated our reporting, billing and mobile phone inventory management. This gives us the flexibility to make ‘real-time’ changes to user profiles to accommodate business travel requirements, annual leave and a range of other changes of circumstances.”

Ian Fletcher  
Director, voice services,  
Department of Veterans' Affairs

## | Service leading Maquarie Telecom FleetView

### Custom fit

- You define the parameters and control levels necessary for your business.
- Assign different user profiles to meet the needs of varying functions.

### Fleet management

- A complete management solution allowing you to administer, control and report on your entire fleet.
- Comprehensive reporting gives you timely information to make effective management decisions.
- Extensive trend and cost centre reporting makes forecasting and budgeting easier.

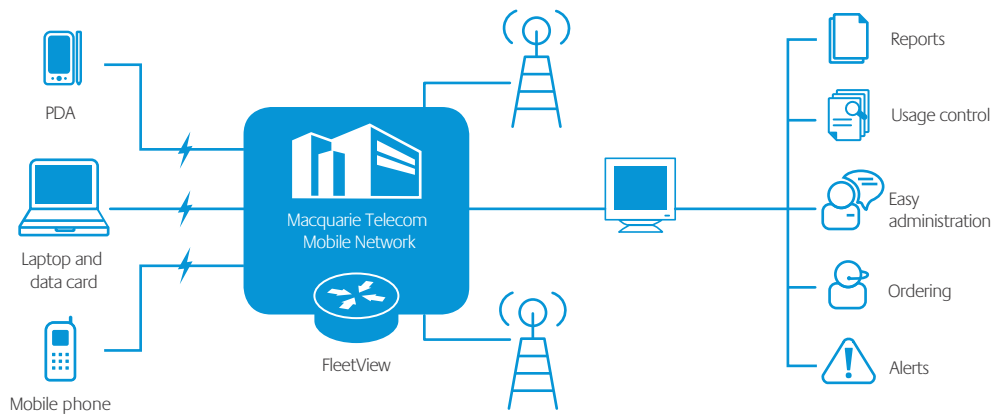
### Efficiency

- Eliminate the need for time consuming reconciliation and management of business and personal calls.
- Effective allocation and reporting of monthly cost centre reports.
- Quickly identify exceptions for faster analysis and verification.
- Order and provision devices online.

### Security

- With administration rights for each device in your fleet you can quickly suspend services if devices are lost or stolen.
- Real-time alerts, reporting and call profiling allows you to identify and control excess and unusual usage before it results in cost blow-outs.

# | Macquarie Telecom Mobile network



## | Technical specifications

<b>Reporting</b>	<ul style="list-style-type: none"> <li>- Real-time reporting of mobile usage and charges</li> <li>- View site and cost structure as it appears on your invoice</li> <li>- View details of each user and number in a cost centre</li> <li>- Review company through to individual user level</li> <li>- User summary including user profiles</li> <li>- Charge types per user and cost centre</li> <li>- Averages, totals and trends for easier analysis and planning</li> <li>- Range of exception reports</li> <li>- Reports can be generated in Excel, html or PDF format</li> <li>- Reports by call category – number, duration and call mix</li> <li>- Identify top callers by cost, duration and number of calls</li> <li>- Identify calls to other numbers in your fleet</li> <li>- View override calls during out of business time</li> </ul>	<b>Security</b>	<ul style="list-style-type: none"> <li>- Suspend or reactivate SIMs anytime</li> <li>- Help is available 24 x 7 through Macquarie Assist, for lost or stolen handsets</li> </ul>
<b>Cost control</b>	<ul style="list-style-type: none"> <li>- Monthly, daily, per call and SMS limits</li> <li>- Establish business and personal calls depending on time of day</li> <li>- Bar premium and other numbers by creating blacklists</li> <li>- Create white lists to control the numbers dialed on business account</li> <li>- Define annual leave periods so calls are charged to personal accounts</li> </ul>	<b>User rights</b>	<ul style="list-style-type: none"> <li>- Administrator</li> <li>- Sub-administrator – read or write access either to the full fleet or across a particular site or cost centre</li> <li>- Individual user – view usage and cost information</li> </ul>
<b>Cost centre allocation</b>	<ul style="list-style-type: none"> <li>- Administer your own cost centre allocations</li> <li>- All changes reflected in the billing system</li> <li>- Changes are live and take effect immediately</li> </ul>	<b>Business and personal accounts</b>	<ul style="list-style-type: none"> <li>- Business calls will be charged to the business account</li> <li>- Personal calls will be charged to the personal pre-paid account</li> </ul>
<b>Alerts</b>	<ul style="list-style-type: none"> <li>- Email alerts to whoever is required</li> <li>- Block outbound calls on the account</li> </ul>	<b>Override codes</b>	<ul style="list-style-type: none"> <li>- Users can dial override codes to make either personal or business calls depending on the time of day or day of the week</li> </ul>
<b>web</b>	macquarietelecom.com	<b>Housed</b>	- Fully redundant housed within carrier IN
<b>macquarie assist</b>	1800 789 999	<b>Ordering and asset tracking</b>	<ul style="list-style-type: none"> <li>- Maintain a register of your mobile handset assets</li> <li>- Modify details as you update your fleet</li> <li>- Automatic updates of hardware order history and asset tracking</li> </ul>
		<b>Systems requirements</b>	<ul style="list-style-type: none"> <li>- Accessed through any internet connection</li> <li>- PC user: <ul style="list-style-type: none"> <li>- Windows 2000 (SP4), XP (SP2) or Vista</li> </ul> </li> <li>- MAC user: <ul style="list-style-type: none"> <li>- MAC OS X 10.3, 10.4 and 10.5 or later</li> </ul> </li> <li>- Supported by all common internet browsers</li> </ul>
		<b>Service level assurances (SLA)</b>	<ul style="list-style-type: none"> <li>- Provisioning is within agreed timeframes for the network service</li> <li>- Availability of 99.9% during any given month</li> </ul>

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